

CONGRESSIONAL MEETING PRIMER WHAT TO EXPECT

Meeting Logistics	<u>Meeting duration</u> : Meetings will typically last 30 minutes, so it's important to focus on a few topics of conversation. Don't be surprised if a meeting is cut short; the Congressional schedule is unpredictable.
	<u>Virtual Meetings</u> : During the COVID-19 pandemic, the House and Senate are operating under rules that place significant restrictions and logistical burdens on in-person meetings. Meetings are primarily occurring over video-conference.
Speaking with Congressional Staff	Take time to introduce yourself: Federal audiences care about <u>who</u> is saying something as much as what they are saying. Before jumping into the issues, spend a few minutes on introductions & AAHKS background.
	You don't have to be an expert on Congress; you just need to be an expert on what you do. The value you are providing is information about AAHKS issues, your perspective, your patients' experience.
	Expect a conversational format: Questions, requests for clarification, even a few laughs are normal. You're there to engage meaningfully with your Congressional representation; not respond to a subpoena.
	Expect Varying Degrees of Expertise: Some staff will have an in-depth knowledge of AAHKS issues, but most will benefit from a reminder of key terms. (e.g. they might not immediately recall what "BPCI" is).
Do's & Don'ts	<u>Don't worry</u> if you don't know the answer to a question. Just let the staff know that AAHKS will get back to them with their requested information (and let and AAHKS staff or Lobbyists know).
	Don't get too political: It's best to play it safe and keep to policy topics and relevant anecdotes from your experience.
	Do follow up: Advocacy is an exercise in repetition. It takes time to build familiarity and a relationship. A good start is conding folks a quick note of

familiarity, and a relationship. A good start is sending folks a quick note of thanks, mentioning some of the issues you discussed.